

2024 – 2026 Strategic Plan: 2025 Priorities

Enhance Quality, Reach, and Equity of Programming

Goal Sponsor: Melissa Erdmann

Outcomes

- 1. Create more community Local Programs and Unified Champion Schools that reach new athletes, Unified Partners, and communities we underserve. Ensure existing Local Programs are sustainable.
- 2. Evaluate current sports offered and seasons to ensure that athletes and Unified Partners of all ages and abilities will have access to increased year-round sports training and competition opportunities.
- 3. Offer a comprehensive Coaches Education Plan that is accessible to all communities and meets the coaches' needs.
- 4. Provide more opportunities for Athletes and Unified Partners to participate in Healthy Athletes, MedFests, and other health initiatives to help meet unmet health needs.

2025 Priorities

- Ensure all Regional staff are trained in Local Program recruitment, onboarding, and management using SOSC Local Program guides and toolkits.
- Roll out evaluation of sports and sports seasons, share the results, and develop a Sports Plan.
- Host a Coaches Symposium and complete production of 10 Coaches Education videos.
- Organize a symposium for Clinical Directors to collaborate and develop solutions to increase and enhance the effectiveness of Healthy Athlete screenings.
- Begin implementing Event and Competition Standards.

Nurture a Culture of Growth, Collaboration, and Inclusion

Goal Sponsor: Laura Mayo

Outcomes

- 1. Create and implement a plan to become a leader in diversity, equity, and inclusion.
- 2. Set SOSC staff and Board up for success and provide continuous opportunities for growth.
- 3. Create a "one team" growth mindset and establish streamlined channels for collaboration.

2025 Priorities

- Foster an inclusive internal culture and raise bias awareness through training, policies, new behavior standards, and reward structures.
- Strengthen our staff onboarding system by incorporating learning modules to provide a more comprehensive experience.
- Implement job-specific training plans, standard operating procedures, and job aids in a centralized location for easy access.
- Develop a long-term Staff Recognition & Appreciation Plan.
- Provide staff training through Aurum Leadership Institute and Microsoft Team Training.



Grow & Diversify Revenue

Goal Sponsor: Brandon Tanner

Outcomes

- 1. Build new revenue streams.
- 2. Partner with the Law Enforcement Torch Run to support their strategic pillars and generate maximum financial resources to support athletes and programs.
- 3. Build a plan to leverage professional sports teams and organizations within the sports industry.
- 4. Ensure donors and sponsors are acknowledged and engaged in a timely and meaningful way.

2025 Priorities

- Secure a new or reinvigorate cause campaigns that has the potential to generate over \$500k.
- Engage, Empower, and Inspire key volunteer leadership and volunteer teams to support our work in Special Events, LETR activities, and fundraising initiatives.
- Develop an Individual Giving Plan to steward and retain current and past donors while attracting and cultivating new donors.
- Create a Comprehensive Fundraising Development Plan for each of our five regions that aligns with and supports the overall goal to Grow and Diversify Revenue.
- Explore funding opportunities around existing events and competitions.

Advance Technology

Goal Sponsor: Janet Rose

Outcomes

- 1. Create easy-to-use online registration systems for athletes, coaches, and volunteers.
- 2. Develop a research and development plan to maintain and improve SOSC's technology systems and processes.
- 3. Utilize analytics to maximize how we best serve the athletes, coaches, volunteers, and donors.
- 4. Create a Technology Committee to guide processes and advancements.
- 5. Support other goals with their technology needs.

2025 Priorities

- Develop a timeline to build out one Customer Relationship Management (CRM) that includes input from all departments to provide the best possible online registration and processes.
- Provide support to ensure other departments' goals can be achieved by addressing technology needs.

Generate Greater Brand Awareness and Engagement

Goal Sponsor: Allyson Laughlin

<u>Outcomes</u>

1. Build a Brand Ambassador Program to spread the message of inclusion in Southern California.



- 2. SOSC will demystify common misconceptions through stakeholder storytelling and impact statements and ensure the community knows the full scope of SOSC's impact and how to get involved.
- 3. New markets will receive targeted communications that expand SOSC's reach for recruitment and retention.
- 4. More people in Southern California will know about SOSC's programming and impact.
- 5. Improve internal communications that will align staff with organizational priorities and create a process for staff feedback.
- 6. Support other goals with their marketing and communications needs.

2025 Priorities

- Raise awareness about SOSC's mission, programs, and impact while inspiring community engagement, volunteerism, and support.
- Establish a database of at least 75 athletes and volunteers prepared to share their stories and serve as potential media ambassadors.
- Create and implement a system to track and analyze media placements and engagements, using analytics data to measure effectiveness.
- Develop and distribute key branding elements and guidelines to empower staff to represent SOSC consistently.
- Appoint a MarCom liaison in each region to form a Regional Marketing Council for improved communication and collaboration.
- Update the website to enhance clarity, conciseness, and user experience while the new Customer Relationship Management (CRM) is being developed.

Empower Athletes, Unified Partners, and Volunteers

Goal Sponsor: Brian Richter

Outcomes

- 1. People with intellectual disabilities will work side-by-side with staff and volunteers, take on leadership roles, and have a voice at SOSC.
- 2. More athletes will have access to and participate in high-caliber Athlete Leadership training.
- 3. Volunteers will receive first-rate experiences with SOSC.

2025 Priorities

- Create and provide new Advanced Athlete Leadership Training opportunities.
- Ensure all athletes & mentors who serve on the boards and committees receive training.
- Increase Athlete Leadership roles to include Athlete Volunteers in regional offices and HQ.
- Recruit Unified Pairs to join Athlete Leadership Councils and leadership opportunities.
- Provide staff training to ensure SOSC delivers exceptional volunteer experience.
- Increase recruitment of coaches and event leadership volunteers across regions.
- Establish and implement best practices for gathering volunteer feedback to maintain a highquality experience.